Angela Ann Sullivan MA, LPC, CRAADC, NCC Office phone: 816-229-2760 Fax:316-867-2595 healthychangescounseling.com

OBJECTIVE: To align my passion for advanced strategies with a progressive, professional organization where I can motivate and direct individuals, families, providers, and/or groups to lead productive lives through execution of successful plans and interventions.

PROFESSIONAL QUALITIES:

- Testified as an expert witness in court on several occasions.
- Accomplished mentor and coach to new professionals entering the field.
- Advanced understanding and application of evaluation and assessment approaches.
- Demonstrated knowledge and experience with building individualized treatment plans.
- Advanced listening skills which aide in effective decision making and problem solving.
- Experienced and proven at launching new therapeutic programs as part of an extended care team.
- Successful at achieving completed documentation through advanced organization skills.
- Advanced written and communication skills.
- Demonstrated ability to acquire and apply knowledge rapidly.
- Independent; work with minimal supervision and contribute to a team.
- Superior at multitasking and time management skills.
- Exemplary people management skills

EXPERIENCE:

Changes Counseling and Mediation, Missouri and Kansas

September 2004-Present

Owner, Director, Licensed Professional Counselor, Certified Reciprocal Advanced Substance Abuse Counselor

- Successfully grew private practice specializing in substance abuse, marriage and family, depression, anxiety, and other unique areas of need.
- Have maintained a client base through effective marketing, insurance referrals, and word of mouth referrals.
- Controls and leads all aspects of business development including budgeting, billing, scheduling, and documentation requirements.
- Established a loyal client base through providing highly effective counseling services.
- Developed and customized reports and documentation forms to comply with Medicaid requirements and other insurance requirements. Knowledgeable in coding and billing procedures.
- Supervised interns coming into the field of Counseling.
- Provide mediation services for local family courts.

Comprehensive Mental Health, Independence, MO

May 2014-July 2015

Outpatient Therapist

- Experienced in Cerner Behavioral Health (formerly Anasazi) including training new providers.
- Counsel persons of various backgrounds and personality types in order to help them achieve a higher quality of life.
- Counsel chronically mentally ill patients and work closely with crisis management team in order to keep people out of hospitals.
- Complete necessary documentation, assessments, and recommendations, for the benefit of the individual.

- Abide by all professional, certification, and corporate ethical standards in performance of duties. Documents clinical services within 24 hours of client contact. Documentation meets all appropriate HIPPA and Medicaid/Medicare guidelines.
- Manage and deliver therapeutic strategies to a diverse clientele of all races and ages.

Pathways Community Health, Lexington, MO and Odessa MO

August 2012-May 2014

Outpatient Therapist

- Provided acute crisis counseling utilizing advanced techniques and correspondence with medical professionals and law enforcement.
- Experienced in Cerner Behavioral Health (formerly Anasazi) including training new providers.
- Developed quick assessments to determine client needs and resources to fulfill those needs. Made therapeutic recommendations for treatment and referrals as appropriate.
- Abided by all professional, certification, and corporate ethical standards in performance duties. Documented clinical services within 24 hours of client contact. Documentation met all appropriate HIPPA and Medicaid/Medicare guidelines.
- Kept records of client contacts as specified by accounting and statistical needs of the organization.
- Coordinated provision of clinical services for clients with other programs and medical services.

Midtown Psychological Services, Kansas City, MO

January 1999-August 2012

Parent Aide, Licensed Professional Counselor, Certified Advanced Substance Abuse Counselor

- Worked as an independent contractor.
- Developed initial assessments, treatment plans, and course of therapy.
- Provided written reports for caseworkers, lawyers, and court officials.
- Testified as an expert witness in court on several occasions.
- Managed and delivered therapeutic strategies to a diverse clientele of all races and ages.

EDUCATION AND ACHIEVEMENTS:

Licensed Clinical Professional Counselor State of Kansas – December 2015

<u>Certified Mediator for the State of Missouri – August 2014</u> Certified in Civil and Family Mediation

National Certified Counselor 2012

Recognized by the National Board of Certified Counselors as a counselor of high quality and good standing within the nation.

<u>Certified Reciprocal Advanced Drug and Alcohol Counselor Certification 2004</u> State of Missouri highest certification for a Substance Abuse Counselor.

Licensed Professional Counselor State of Missouri- 2004

Masters in Counseling and Guidance, 2002 University of Missouri at Kansas City, MO, Emphasis in Marriage and Family Therapy. GPA 3.6

Bachelor of Arts in Psychology, 1998 Wichita State University, Wichita, Kansas. Graduated with Departmental Honors, Cum Laude, GPA 3.8 Two years research experience and presentation at a psychological convention.